

Keeping Your Information Up-to-Date

Keeping it right

If your information is not correct, we may be unable to do a good job.

We appreciate if you give us correct information and help us keep it up-to-date.

If your personal information changes, please let us know.

Moved house? New phone number? New service provider? New contact? - remember to tell us!

We will also check your information regularly and update it.



This information is taken from the Privacy and Confidentiality Policy and Procedure. If you wish to read the entire policy, we are happy to provide a copy. Just ask us.



PAHS

Pearson Allied Health Services

It's OK to Complain.

If we didn't respect your privacy, tell us.

Call us: 08 8322 2792

Email: support@pahs.com.au

Pearson Allied Health Services

4/378 Main South Road
Morphett Vale SA 5162

Contact the NDIS Commission

www.ndiscommission.gov.au

Phone: 1800 035 544

TTY: 133 677

Interpreters can be arranged.

Advocates can help you complain

The National Disability Advocacy Program can help you work with an advocate.

Email: disabilityadvocacy@dss.gov.au

Or write to:

Disability, Employment and Carers Group
Department of Social Services
GPO Box 9820, Canberra ACT 2601

Or search "disability advocate" online.

I CHOOSE SA



#ichoolesa

I support the

ndis



PAHS

Pearson Allied Health Services

PRIVACY & CONFIDENTIALITY



**Working together to
achieve your goals**



Your Information.

We need to know some things about you.

There are laws to make sure your information is kept private. These laws say:

- how we can collect information
- how we store information
- who can see your information
- what we do with your information

This brochure explains how we follow those laws, respect your privacy and what you can do to make sure your privacy is respected.



Your Information Belongs To You

Asking about you

Your personal information belongs to you.

We need your permission

to collect information about you and to share your information.

You don't have to give permission.

Your information helps us

provide good and safe services.

We only ask for information we need. We will tell you why we need it.

That includes photos and videos too.

If you don't understand why we need information, it's OK to ask us.

Keeping Your Information Safe

We pride ourselves in our privacy policy

We will protect your information and only use it for the right reasons, and only show the right people.

The people who work with you

need to see your information. It helps them deliver better services.

We will only share your information if:

- you give permission to share it, or
- we are very worried about your safety, or
- if the law requires us to share it.

You can see your information too. Just ask us.

I CHOOSE SA



I support the

ndis

